



Product Brief

## AT&T Managed Internet Service®

The Internet is used for many critical operations – electronic commerce, e-mail, remote access productivity and much more. AT&T Managed Internet Service® (MIS) allows for high speed, dedicated Internet access with the features needed to stay connected to customers, business partners and employees. AT&T MIS is no ordinary Internet connection. It provides reliability, optimal performance, scalability and business security features from one of the world’s leading service providers.

### High Speed Internet Access and Options That Fit

AT&T MIS provides a dedicated Internet connection, with extensive reach throughout the United States (including U.S. Virgin Islands), for businesses 24 hours a day. Select the complete AT&T managed solution or choose to manage certain components by providing your own equipment. Either way, AT&T proactively monitors the Internet access around the clock and provides enhanced features to help protect critical business applications.

AT&T MIS offers flexibility with a wide range of fast symmetrical access speeds. Access methods and options are:

- Access Speeds: T1 – 1000Mbps or 1Gbps\*
- Access Types: Ethernet and Private Line
- Service Components: Customer Premises Equipment (router, modem and CSU/DSU), Hardware Management, Monitoring and Maintenance, Primary and Secondary IP Addresses, Packet Filtering, Usage Reports, Local Access, Electronic Servicing Capabilities
- Options: Business Voice Applications, Usage-Based Billing, Class of Service, Security Solutions, Managed Redundancy Options

### End-to-End Management as Needed

More than just an Internet connection, AT&T Managed Internet Service® is a complete access and technical solution. Gain the quality and performance needed to conduct business over the Internet with confidence.

AT&T MIS gives the convenience, responsiveness and options for rapidly growing Internet use. Take advantage of managed, high speed, end-to-end Internet connectivity, with peace of mind knowing AT&T is there with proactive monitoring and technical assistance. Feel comfortable knowing you made the right choice for your Internet needs.

### Potential Benefits

- Connect to the Internet is dedicated, not shared with other businesses
- Backed by industry-leading Service Level Agreements: service availability of 100%, data delivery of %99.95%, and roundtrip latency of 37ms (U.S. domestic)
- 24x7x365 technical support and proactive monitoring assures continuous end-to-end availability
- 24x7x365 maintenance option
- Wide range of access speeds and bundled options like VoIP and Managed Security Services

### Features

- Access Speeds from
  - T1 - 1000 Mbps or 1Gbps\*
  - Ethernet and Private Line
  - AT&T provided and managed equipment (router, modem and CSU/DSU) with installation options or customer provided
- \* Some speeds may not be available in all areas



